

Dear Travel Professional:

PED 02/05/06

Below are several important news items from ARC:

- 1) UATP Card Expiration Dates Required for Authorization
- 2) New Ticket Order Packing Lists
- 3) SATA International to Become ARC Participating Carrier

\*\*\*\*\*

### 1) UATP Card Expiration Dates Required for Authorization

Effective Thursday, February 9, 2006, at 9:00 a.m. EST, the UATP Authorization System will deny any inquiry that does not contain the valid expiration date listed with the UATP Authorization System.

The UATP Authorization System will respond to such inquiries with a standard "Invalid Card" response so that the different GDS systems will be able to understand the UATP Authorization System response.

In order to avoid rejection, agents are urged to validate that they are using the correct expiration dates for all of their UATP transactions. If a lodged card is used, agents may need to contact their customer directly to ascertain the correct expiration date.

\*\*\*\*\*

### 2) New Ticket Order Packing Lists

ARC is currently enhancing the internet document ordering system, which will result in a new, fully electronic ordering system to be made available during the second quarter of 2006.

In the meantime, the stock control numbers are not displayed on the packing list. Please match the number located below the bar code on the box label to the number on the packing list label.

If you have any additional questions, contact the Customer Support Center at [docsvchelpdesk@arccorp.com](mailto:docsvchelpdesk@arccorp.com) or (703) 816-8003 option 5.

\*\*\*\*\*

### 3) SATA International to Become ARC Participating Carrier

SATA International (331/S4) will join ARC as a participating carrier effective with sales starting Monday, February 6, 2006 (PED 02/12/06). With headquarters in Ponta Delgada, Azores, and reservations and revenue accounting offices in Fall River, MA, SATA International serves Boston, MA, with connecting service to the Azores and Lisbon, Portugal on a year-round basis. Additionally, SATA

International offers seasonal service between Providence, RI and Ponta Delgada during peak season. SATA International operates A310-300 aircraft for its North Atlantic routes and A320s for several other destinations in Portugal.

As SATA International has elected the General Concurrence method of agent appointment, all ARC-accredited agencies and CTDs are automatically appointed as agents of the carrier. In addition to cash, the carrier accepts the following forms of credit card payment: MasterCard and Visa. For inquiries, reservations, or sales information, contact the following:

SATA International  
211 South Main Street  
Fall River, MA 02721  
Phone: 508.677.0555  
Fax: 508.677.0556  
Toll Free Reservations: 800.762.9995

\*\*\*\*\*

ARC Customer Support Center  
(703) 816-8003; fax (703) 816-8039  
csc@arccorp.com  
Corporate Communications  
Tel. (703) 816-8525; fax (703) 816-8168  
corpcom@arccorp.com  
[www.arccorp.com](http://www.arccorp.com)

Please distribute the ARC Travel Agency Communication (TAC) among staff and colleagues.